

Terms and Conditions

1. Introduction

Welcome to the website of Lucas Grant Ltd (“we”, “us”, or “our”). By accessing or using this website (<https://www.lucasgrant.co.uk/>), you agree to comply with and be bound by the following Terms and Conditions. Please review these terms carefully before using our site. If you do not agree with any part of these terms, please do not use our website.

2. Company Information

Lucas Grant Ltd

Company Number: 11241780

Registered Office: 9d Farnham Trading Estate, Farnham, Surrey, England, GU9 9NN

Phone: 01252 750445

Email: hello@lucasgrant.co.uk

3. Scope of Services

Lucas Grant Ltd provides bespoke kitchen design and installation services. Our website offers information on our services, products, and examples of previous projects. Services provided are subject to individual agreements and specifications tailored to each client’s needs. For a full understanding of any specific project details or terms, please contact us directly.

4. Use of the Website

By using this website, you agree to:

- Use the website only for lawful purposes.
- Provide accurate information if you choose to contact us via our forms or email.
- Refrain from misusing our site, such as attempting to disrupt service, transmit harmful software, or engage in fraudulent activity.

5. Intellectual Property

All content on this website, including text, images, logos, and design, is the property of Lucas Grant Ltd unless otherwise stated. You may not reproduce, distribute, or otherwise use this content without our written consent. Any unauthorised use may constitute an infringement of our intellectual property rights.

6. Pricing and Payment Terms

Pricing for our services is typically provided through consultation and depends on the specific requirements of each project. Payment terms, including deposits and instalments,

will be discussed and agreed upon prior to beginning any work. For more information on payment arrangements, please contact us.

7. Privacy and Data Protection

We respect your privacy and are committed to protecting your personal data. Information collected on this website, such as contact information submitted via our forms, will be handled according to applicable data protection laws. For more details, please refer to our Privacy Policy.

8. Limitations of Liability

While we make every effort to ensure the accuracy of information on our website, Lucas Grant Ltd makes no warranties or guarantees, expressed or implied, regarding the content's completeness, accuracy, or suitability for a specific purpose. We are not liable for any direct, indirect, or consequential loss or damage arising from the use of this website or reliance on its contents.

9. Warranties and Guarantees

Lucas Grant Ltd provides a 10-year quality guarantee on our bespoke kitchen installations. This guarantee covers structural integrity and workmanship but does not cover wear and tear, accidental damage, or misuse. For full details on what is covered, please consult your specific agreement or contact us.

10. Cancellations and Refunds

If you wish to cancel a project after work has commenced, please contact us immediately. Cancellations may be subject to fees based on the stage of work completed. Refunds are handled on a case-by-case basis and in line with our agreement. Please contact us for more information regarding cancellations and any applicable charges.

11. Dispute Resolution

In the event of a dispute, we encourage you to contact us directly to resolve the matter. These Terms and Conditions are governed by UK law, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

12. Changes to Terms and Conditions

Lucas Grant Ltd reserves the right to amend these Terms and Conditions at any time. Any changes will be posted on this page, and it is your responsibility to review the Terms and Conditions regularly.

Contact Us

For any questions or concerns about these Terms and Conditions, please contact us at:

Lucas Grant Ltd
Phone: 01252 750445
Email: hello@lucasgrant.co.uk